**Prompts for the role-play tasks**

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| 1  You will play the role of a ticket seller in a British town.  I will play the role of a tourist who wants to buy tickets for a special event. I will call you and ask questions about the event and the tickets. | 2  You will play the role of my friend.  While in a British town, I need to do some shopping, so I go to the city’s largest mall. At the entrance I run into you. You have been to this mall many times. I will ask several questions to get information to help the shopping trip. |
| 3  You will play the role of a customer representative.  I want to order a number of clothing items from the online catalogue you work for, but my internet is not working. I will call your company to find out the information I need to order the merchandise on the phone. | 4  You will play the role of my friend.  While in a British town, I attend an annual music festival. At the festival, I run into you. You have been to this festival many times before. I will ask you several questions to find out everything I need to know to make my day at the festival fun and enjoyable. |
| 5  You will play the role of an estate agent.  I want to move to a British town. I will call you to get information about possible properties to rent. | 6  You will play the role of my son’s teacher in a British school.  I am going to meet you to discuss my son’s future at the school. I will ask you questions about the school, and you will ask me questions to find out about my son. |
| 7  You will play the role of an employee in a visitor information centre in a British town.  I am visiting the town for the first time. I will ask you several questions to get all of the information I need to make my visit a success. | 8  You will play the role of my friend.  You have just got a new cell phone. I also need a new phone and like the look of yours. I will ask you several questions to get more information about your new phone. |
| 9  You are taking a train and you will play the role of the person sitting next to me on the train.  I notice you are reading a new book. The title is one that I am also interested in. We are going to introduce ourselves, and then I will ask you several questions to find out more about the book. | 10  You will play the role of my neighbour.  I meet you in the elevator, and we introduce yourselves. Then I will ask you several questions about living in the apartment building, the neighbourhood, and the city in general. |