Table 1: List of pre-selected options for preferring video or face-to-face appointments

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| Why do you like to see them by video? | * I don’t have to travel
* I can be at home in comfort
* I find it easier to see the consultant than being in the same room as them
* My family can join the review when I do not live with them and live away from me
* My care team don’t have to worry about people being ill or on leave to get me to the appointment
* This is the best option for me in terms of travelling and potential unfamiliar locations
* I live with my family and it saves on time and travelling for us
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| Why do you like to see the psychiatrist face to face? | * I like to be in the same room as people
* I like to go out from my house and have a drive
* We do not have technology to join video reviews
* We do have technology but we are not confident in using it
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