

## Data supplement

**Table DS1** Critical appraisal of studies

Study	Study design, score and type	Sample size and quality, score	Adequacy of comparators, score	Consideration of confounders, score	Quality of outcome measure, score	Separation of delivery and uptake of care, score	Overall quality rating
<i>General (internal) medicine</i>							
Redelmeier <i>et al</i> (1998) <sup>46</sup>	1 Retrospective database	4	1	1	2	0	9
Desai <i>et al</i> (2002) <sup>47</sup>	1 Retrospective database	4	1	2	2	1	Adequate 11
Cradock-O'Leary <i>et al</i> (2002) <sup>8</sup>	2 Retrospective cohort	5	1	2	1	1	12 Good
Dickerson <i>et al</i> (2003) <sup>49</sup>	1 Cross-sectional survey with indirect controls	2	1	1	2	0	7 Below average
<i>Cardiac care</i>							
Druss <i>et al</i> (2000) <sup>50</sup>	2 Retrospective cohort	5	1	2	2	1 Partial	13 Good
Li <i>et al</i> (2007) <sup>59</sup>	1 Retrospective cross-sectional	4	2	2	1	1	11 Adequate
Young <i>et al</i> (2000) <sup>52</sup>	2 Retrospective cohort	5	1	1	2	1 Partial	12 Good
Druss <i>et al</i> (2001) <sup>51</sup>	2 Retrospective cohort	4	1	3	2	1 Partial	13 Good
Desai <i>et al</i> (2002) <sup>53</sup>	2 Retrospective cohort	4	2	3	2	2	9 Adequate
Lawrence <i>et al</i> (2003) <sup>54</sup>	2 Retrospective cohort	5	1	No	2	0	10 Adequate
Petersen <i>et al</i> (2003) <sup>55</sup>	2 Retrospective cohort	3	1	2	3	0	11 Adequate
Wang <i>et al</i> (2005) <sup>57</sup>	2 Retrospective cohort	4	1	4	1	3	15 Good
Jones <i>et al</i> (2005) <sup>56</sup>	2 Retrospective cohort	3	1	4	2	1	13 Good
Hippisley-Cox <i>et al</i> (2007) <sup>58</sup>	2 Retrospective cohort	5	2	2	1	0	13 Good
<i>Diabetes care</i>							
Desai <i>et al</i> (2002) <sup>60</sup>	2 Retrospective cohort	4	1	2	2	1	12 Good
Lin <i>et al</i> (2004) <sup>61</sup>	1 Cross-sectional survey	3	1	1	1	0	7 Below average
Dixon (2004) <sup>62</sup>	1 Cross-sectional survey	2	2	4	3	3	15 Good
						No difference in number of out-patient visits for diabetes, emergency visits, hospitalisations are stated, with no statistical difference in attendance	
Jones <i>et al</i> (2004) <sup>63</sup>	2 Retrospective cohort	4	1	3	3	3 Adjusted for healthcare utilisation. Receipt of services declined with increasing healthcare utilisation	16 Excellent
Frayne <i>et al</i> (2006) <sup>64</sup>	1 Retrospective cross-sectional survey	5	1	4	3	3 Overall healthcare utilisation (including primary care) showed no significant difference between cohorts	17 Excellent
Whyte <i>et al</i> (2007) <sup>70</sup>	1 Retrospective cross-sectional survey	4	2	2	2	3	14 Good
Krein <i>et al</i> (2006) <sup>65</sup>	2 Retrospective cohort	5	1 (age matched only)	None	2	2	12 Good

**Table DS1** (continued)

Study	Study design, score and type	Sample size and quality, score	Adequacy of comparators, score	Consideration of confounders, score	Quality of outcome measure, score	Separation of delivery and uptake of care, score	Overall quality rating
<i>Diabetes care (continued)</i>							
Kreyenbuhl <i>et al</i> (2006) <sup>66</sup>	1 Cross-sectional survey	2	2	4	3	3	15 Good
						No difference in number of out-patient visits for diabetes, emergency visits, hospitalisations are stated, with no statistical difference in attendance	
Sullivan <i>et al</i> (2006) <sup>67</sup>	2 Retrospective cohort	3	0	1	1	0	7 Below average
Weiss <i>et al</i> (2006) <sup>68</sup>	2 Cross-sectional	3	2	1	2	1 Analyses were restricted to patients who had at least two out-patient visits	11 Adequate
Goldberg <i>et al</i> (2007) <sup>69</sup>	1 Cross-sectional survey	2	2	4	3	3 No difference in number of out-patient visits for diabetes, emergency visits, hospitalisations are stated, with no statistical difference in attendance	15 Good
<i>HIV/liver care</i>							
Palepu A <i>et al</i> (2006) <sup>73</sup>	3 Prospective cohort	2	1	Not stated	1	No	7 Below average
Bogart <i>et al</i> (2006) <sup>72</sup>	2 Cross-sectional	2	Poor	Not stated	1	No	5 Below average
Butt <i>et al</i> (2005) <sup>71</sup>	2 Prospective cohort	2	1	0	1	0	6 Below average
Himelhoch <i>et al</i> (2007) <sup>74</sup>	2 Prospective cohort	3	2	3	1	1	12 Good
Fremont <i>et al</i> (2007) <sup>75</sup>	2 Prospective cohort	2	2	2	3	1	12 Good
<i>Cancer care</i>							
Goodwin <i>et al</i> (2004) <sup>76</sup>	2 Retrospective cohort	3	1	No	2	3 Looked at number of doctor visits in past 2 years	11 Adequate

**Table D2** Summary of methodology and results in five domains of quality of care

Reference	Problem area Predictive measure (e.g. physical exam/ investigation)	Sample (size, diagnoses)	Setting and who seen by	Defined physical illness	Study description				Findings in quality of care domain	
					Comment	Outcomes	Access	Process	Patient experience	Structure
General (internal) medicine Redelmeier et al (1998) <sup>46</sup>	Arthritis Receipt of medical (drug) treatments for arthritis, HRT (oestrogen) replacement, lipid- lowering medication	1 344 145 patients, >64 years and part of Ontario drug benefit programme. Those with psychotic illness identified by prescriptions for Haloperidol (17336) Adjusted for age and gender	Community patients including long-term care facilities Primary and secondary care clinicians	Not clearly defined (Examined rates of medical treatments for arthritis in those with psychosis and those without)  30 669 identified as having diabetes (by insulin prescriptions); less likely to receive HRT. $P<0.001$ 56 779 identified as having emphysema (by ipratropium prescriptions); less likely to receive lipid lowering drugs $(P<0.001)$	Those with psychotic illness less likely to receive medical treatment for arthritis: OR = 0.59 (95% CI 0.57–0.62)	Not measured	Not measured	Mental illness received lower levels of care on all measures	Not measured	Not measured
Desai et al (2002) <sup>47</sup>	Basic medical care Receipt of nutrition and exercise counselling	Veterans Health Administration database identified 90 240 people with a diagnosis of obesity and/or hypertension	Veterans Administration medical centres Primary and secondary care Veterans Administration staff	Yes Obesity (BMI>27) and/or hypertension	Those with dual diagnosis significantly less likely to receive nutrition and exercise counselling, although the overall magnitude of the difference was small (2%). No difference between those with and without mental illness Partial adjustment for attendance (medical out-patient visits required in all patients)	Not measured	Not measured	No difference in care when comparing those with mental illness and those without Dual diagnosis received lower levels of care, but effect was small	Not measured	Not measured

**Table D2** (continued)

Reference	Problem area Predictive measure (e.g. physical exam/ investigation)	Sample (size, diagnoses)	Setting and who seen by	Findings in quality of care domain					
				Defined physical illness	Comment	Outcomes	Access	Process	Patient experience
General (internal) medicine (continued) Cradock-O'Leary et al (2002) <sup>8</sup>	General medical care Use of medical services, number of medical visits	175653 Veterans Administration patients during 2000, in Southern California and Nevada	Medical centres and out-patient clinics Primary and secondary care clinicians	Not stated (The physical diagnosis was not stated for whole cohort)	Rates of diagnosis of diabetes, pulmonary disease and hyper- tension far lower in those with mental illness. Those with mental illness had the highest rates of medical diagnosis (66% schizophrenia and 65% bipolar disorder)	Not measured	Those with mental illness received lower frequency of medical care misuse had fewer medical visits, this remained true even if they had diabetes or hypertension (low service utilisation)	Mental illness received lower frequency of medical care	Not measured

Table D2 (continued)

Reference	Problem area Predictive measure (e.g. physical exam/ investigation)	Findings in quality of care domain							
		Sample (size, diagnoses)	Setting and who seen by	Defined physical illness	Comment	Outcomes	Access	Process	Patient experience
Study description									
Dickenson et al (2003) <sup>49</sup>	General medical care Self-reported use of: medical services; complementary and alternative services; preventive medical services; perceived barriers to healthcare	100 with schizophrenia or schizoaffective disorder 100 with a mood disorder  Compared with responses from national surveys (normal population) from which the study questions were ob- tained. Matched for age and ethnicity	Medical services received by community psychiatric patients	Not stated	People with mental illness more likely to have visited a doctor in the past year (OR = 2) and had a full physical examination  (Schizophrenia OR = 2.69, mood disorder OR = 1.74)  Less likely to receive routine dental care (Schizophrenia OR = 0.46, mood disorder OR = 0.6)	Not measured	Those with mental illness Received lower levels of dental care and report more barriers to treatment (patient having visited a medical doctor (high likely to receive a full physical examination)	Mental illness Received lower levels of dental care and report more barriers to treatment (patient having visited a medical doctor (high likely to receive a full physical examination)	Report more perceived barriers to receiving medical care (OR>3)
Druss et al (2000) <sup>50</sup>	Cardiac care Likelihood of: cardiac catheterisation; PTCA; CABG	National cohort 113 653 >64 years, hospitalised for a confirmed myocardial infarction. 5365 had a diagnosis of mental illness  Data from Medicare Controlled for demographic, clinical, hospital and regional variables	Hospitalised patients Cardiologists	Yes Acute myocardial infarction	People with any comorbid mental illness less likely to undergo PTCA (11.8% v. 16.8%; $P<0.001$ ), CABG (8.2% v. 12.6%, $P<0.001$ )  Those with mental illness were 41% (for schizophrenia) to 78% (for substance misuse) less likely to undergo cardiac catheterisation compared with those without mental illness ( $P<0.001$ for all). Among those having cardiac catheterisation there was no significant difference in rates of PTCA or CABG between those with and without mental illness  There was no difference in the 30-day mortality rate	No difference found	Not measured	Mental illness and substance misusers Received lower levels of care on all measures	Not measured

Table DS2 (continued)

Reference	Problem area Predictive measure (e.g. physical exam/ investigation)	Sample (size, diagnoses)	Setting and who seen by	Study description			Findings in quality of care domain			
				Defined physical illness	Comment	Outcomes	Access	Process	Patient experience	
Cardiac care (continued) Young <i>et al</i> (2000) <sup>52</sup>	Cardiac care Likelihood of: cardiac catheterisation; PTCA; CABG	Healthcare invest- ment analysis (HCAY)-Sachs data- base. 354 195 people included with a principal diagnosis of acute mental illness (113 421, 40.5% under 65 years). Using definitions similar to Druss 2000 <i>et al</i> identified 25237 (7.1%) with mental illness	Hospitalised patients Cardiologists	Yes Acute myocardial infarction	Those with mental illness significantly less likely to undergo cardiac catheterisation, mortality PTCA or CABG. Greatest disparities seen in older people with schizophrenia. In those aged 65 years or older who had a rates of cardiac catheterisation were as follows (all statistically significant): death schizophrenia $P<0.001$ RR = 0.52; affective disorders RR = 0.8; substance misuse RR = 0.9. In this age group the odds of PTCA for a person with schizophrenia was 32% the rate in those without mental illness	In older age-group (>65 years) during admission lower in those with mental disorders, who had a 21% lower risk- adjusted likelihood of death $P<0.001$ compared with those without mental illness Younger group with mental illness had a higher in-patient mortality rate for those with schizophrenia $P<0.001$ and substance misuse $P<0.001$	Not measured	Mental illness (and substance misusers) measured received lower levels of care on all measures Need to interpret with caution as unadjusted data	Not measured	Not measured

Table D2 (continued)

Reference	Problem area Predictive measure (e.g. physical exam/ investigation)	Findings in quality of care domain							
		Sample (size, diagnoses)	Setting and who seen by	Defined physical illness	Comment	Outcomes	Access	Process	Patient experience
Cardiac care (continued) Druss et al (2001) <sup>51</sup>	Cardiac care Mortality before and after considering five quality indicators: reperfusion therapy, aspirin; beta- blockers; ACE inhibitors; smoking cessation counselling	88 241 Medicare patients hospitalised for a clinically con- firmed myocardial infarction Data from Medicare Controlled for eligibility for procedure, demographics, cardiac risk factors, left ventricular function, admission and hospital characteristics and regional factors	Hospitalised patients Cardiologists	Yes Acute myocardial infarction	After adjusting for potential confounding factors, presence of any secondary mental disorder predicted a 13% decreased likelihood of reperfusion therapy in 'ideal' candidates and 26% reduction in 'eligible but not ideal'. Such people were also about 10% less likely to receive aspirin, beta-blockers, ACE inhibitors	Mental illness of all types associated with a 19% increase in mortality at 1 year: HR = 1.19 (CI 1.04–1.36).	Mental illness not measured	Mental illness received lower levels of care on all measures People with schizophrenia had particular high risk of poor care	Mental illness not measured

**Table DS2** (continued)

Reference	Problem area Predictive measure (e.g. physical exam/ investigation)	Findings in quality of care domain							
		Sample (size, diagnoses)	Setting and who seen by	Defined physical illness	Comment	Outcomes	Access	Process	Patient experience
Cardiac care (continued) Desai et al (2002) <sup>53</sup>	Cardiac care Use of aspirin, use of beta-blockers, most recent out-patient visit, development of a cholesterol/cardiac risk factor management plan	National sample of 5386 veterans discharged from Veterans Administration hospitals with a principal diagnosis of acute myocardial infarction up to 6 months before the index study date. Overall, 27.4% had a diagnosed mental illness. Aged under 65 years	Yes Myocardial infarction	Quality of care similar, but people with a substance use disorder were significantly less likely to be taking beta-blockers than those without such a disorder	Healthcare utilisation in the past year controlled in analysis but not discussed	Not measured	Mental illness received similar levels of care with slightly lower care in those with substance misuse	Not measured	Not measured

Table DS2 (continued)

Reference	Problem area Predictive measure (e.g. physical exam/ investigation)	Sample (size, diagnoses)	Setting and who seen by	Defined physical illness	Comment	Findings in quality of care domain				
						Outcomes	Access	Process	Patient experience	
Cardiac care (continued) Lawrence et al (2003) <sup>54</sup>	Cardiac care SMR due to IHD, revascularisation procedures (removal of coronary artery obstruction and CABG)	Western Australia linked database used to identify 210 129 users of mental health services	Hospitalised and community patients seen in secondary care Cardiologists?	Yes IHD	Revascularisation rates low for dementia followed by those with schizophrenia, substance disorder, other psychosis and affective psychosis (ICD-9 diagnosis). Note hierarchical model used so most severe diagnosis carried forward and coded as the main diagnosis. Note psychiatric diagnosis examined included dementia Unable to adjust for demographic and clinical characteristics	Specific diagnosis did have significantly lower rates of almost twice for men hospitalisation than in overall population (rate ratios = 0.14, 0.31, lowest in 0.60, 0.66, 0.77 respectively) but significant only for men. The only significant difference in revascularisation in women was in those with schizophrenia with a rate ratio of 0.34 (95% CI 0.18–0.64) to be admitted for IHD compared in with males in mortality the general population, despite being 1.8 times as likely to die from IHD	SMR due to IHD in mental health users significant only lower levels of care but users significant only lower rates of almost twice for men hospitalisation than in overall population (rate ratios = 0.14, 0.31, lowest in 0.60, 0.66, 0.77 respectively) but significant only for men. The only significant difference in revascularisation in women was in those with schizophrenia with a rate ratio of 0.34 (95% CI 0.18–0.64) to be admitted for IHD compared in with males in mortality the general population, despite being 1.8 times as likely to die from IHD	Mental illness received lower levels of care but users significant only lower rates of almost twice for men hospitalisation than in overall population (rate ratios = 0.14, 0.31, lowest in 0.60, 0.66, 0.77 respectively) but significant only for men. The only significant difference in revascularisation in women was in those with schizophrenia with a rate ratio of 0.34 (95% CI 0.18–0.64) to be admitted for IHD compared in with males in mortality the general population, despite being 1.8 times as likely to die from IHD	Not measured	Not measured

Table D2 (continued)

Reference	Problem area Predictive measure (e.g. physical exam/ investigation)	Study description			Findings in quality of care domain				
		Sample (size, diagnoses)	Setting and who seen by	Defined physical illness	Comment	Outcomes	Access	Process	Patient experience
Petersen <i>et al</i> (2003) <sup>55</sup>	Cardiac care Examined age adjusted RR for thrombolytic treatment, use of medications at discharge (beta-blockers, ACE inhibitors, aspirin) age adjusted mortality at 30 days and 1 year	4340 veterans. discharged after a clinically confirmed myocardial infarction.mental illness 859 (19.8%) had mental illness (mental illness identified if had been admitted to a psychiatric hospital, received a mental health diagnosis or been seen in a psychiatric or drug/ alcohol clinic, all in the year before). Therefore mental illness may not be current or ongoing and therefore more likely to be minor Controlled for age, comorbidity and hospital characteristics	Secondary care Recently discharged with a confirmed myocardial infarction.mental illness Cardiologists	Yes Acute myocardial infarction	Those with mental illness less likely to undergo in-patient diagnostic angiography, age- adjusted RR = 0.9 (CI 0.83-0.98) No difference in RR of CABG, receipt of medications	Trend towards higher rate of death at 1 year in those with mental illness	Not measured	Mental illness received lower levels of care of angiography but not CABG or medication offered	Not measured

**Table D2** (continued)

Reference	Problem area Predictive measure (e.g. physical exam/ investigation)	Sample (size, diagnoses)	Setting and who seen by	Study description			Findings in quality of care domain			
				Defined physical illness	Comment	Outcomes	Access	Process	Patient experience	Structure
Cardiac care (continued) Wang et al (2005) <sup>57</sup>	Cardiac/antihypertensives Antihypertensive use identified by database	51 517 patients, >64 years of age, enrolled in a state prescription benefits programme with a diagnosis of hypertension	Community primary care physicians	Yes Hypertensive	Antihypertensive use lower in those with depression OR = 0.50 (95% CI 0.45–0.55) The other chronic medical conditions also associated with significantly lower rates of antihypertensive use Asthma/chronic obstructive pulmonary disease having a lower OR than depression at 0.43 (95% CI 0.40–0.47)	Not measured	Not measured	Mental illness (depression) received lower levels of care	Not measured	Not measured

**Table D2** (continued)

Reference	Problem area Predictive measure (e.g. physical exam/ investigation)	Sample (size, diagnoses)	Setting and who seen by	Study description			Findings in quality of care domain			
				Defined physical illness	Comment	Outcomes	Access	Process	Patient experience	Structure
Jones et al (2005) <sup>56</sup>	Cardiac care Likelihood of receiving: PTCA; CABG Within 30 days of discharge from hospital for a mental illness	Blue cross/blue shield database for claims 3368 adults	Hospitalised patients Cardiologists	Yes Acute myocardial infarction	No significant difference in rates of revascularisation Those with mental disorder more likely to have more cardiovascular risk factors and have other comorbidity. Partial adjustment for attendance in acute period	Not measured	No difference in care	Not measured	Not measured	Not measured

Table D2 (continued)

Reference	Problem area (e.g. physical exam/ investigation)	Study description						Findings in quality of care domain		
		Sample (size, diagnoses)	Setting and who seen by	Defined physical illness	Comment	Outcomes	Access	Process	Patient experience	Structure
Hippisley-Cox et al (2007) <sup>58</sup>	Cardiac care Relative risks of receiving: statin; cholesterol level; smoking cessation advice; blood pressure; prescription for aspirin, antiplatelets, anticoagulants or beta-blockers	127 932 people with coronary heart disease of whom 701 had a diagnosis of schizophrenia or bipolar disorder  The results were adjusted for age, gender, deprivation, diabetes, stroke and smoking status and allowed for clustering by practice	Primary care patients from 485 UK general practices	Yes Coronary heart disease	Although there were no differences in several parameters, people with schizophrenia were 15% less likely to have a recent prescription for a statin (95% CI 8–20%) and 7% less likely to have a recent record of cholesterol level (95% CI 3–11%) than those without mental illness  There were no significant differences in smoking status, advising on smoking cessation, recording blood pressure, achieving target blood pressure or cholesterol values, or prescribing aspirin, antiplateleters,	Not measured	Not measured	Mental illness (schizophrenia) received lower levels of care in cholesterol checks and statins but no difference in other markers	Not measured	Not measured
Li et al (2007) <sup>59</sup>	Cardiac care Odds ratio of receiving: CABG from a 'high-mortality' surgeon; CABG from a 'low-mortality' surgeon	39 839 individuals who had CABG in New York state of whom 2651 had psychiatric disorder and 447 substance misuse disorder. 113 had dual-diagnosis Results were adjusted for sociodemographic and clinical characteristics as well as surgeon work volume	Secondary care Heart surgeons	Yes Coronary heart disease with CABG	Patients with mental illness had an odds of 1.28 ( $P = 0.023$ ) for receipt of care from a high-mortality surgeon. No effect for substance misuse group alone or dual diagnosis, although subsample size was small	Not measured	People with mental illness were more likely to have treatment from low quality surgeons	Not measured	Not measured	

Table D52 (continued)

Reference	Problem area Predictive measure (e.g. physical exam/ investigation)	Sample (size, diagnoses)	Setting and who seen by	Study description			Findings in quality of care domain		
				Defined physical illness	Comment	Outcomes	Access	Process	Patient experience
Diabetes care (continued)									
Desai et al (2002) <sup>60</sup>	Diabetes Diabetes monitoring; $\text{HbA}_{1\text{c}}$ ; eye examination; foot exam; pedal pulse exam; foot sensory exam In the past year	38 020 veteran health patients with diabetes. 23.7% had a mental illness, 1.3% substance misuse disorder. 2.6% dual diagnosis Controlled for demographic, health status, use of medical services and facility characteristics	Veterans Administration medical centres Primary and secondary care Primary and secondary care clinicians	Yes Diabetes	Those with substance misuse disorders less likely to receive retinal exam ( $P<0.001$ ) or foot sensory exam ( $P<0.05$ ) Partial adjustment for attendance (non-attenders excluded)	Not measured	Those with mental illness had lower levels of care but those with mental illness did not differ more outpatient visits in the previous year and received similar levels of care when compared with those without mental illness	Those with substance misuse disorders had lower levels of care but those with mental illness did not differ more outpatient visits in the previous year and received similar levels of care when compared with those without mental illness	Not measured
Lin et al (2004) <sup>61</sup>	Diabetes Diabetes monitoring; $\text{HbA}_{1\text{c}}$ test; retinal examination: two examinations within 2 years among people with retinopathy; microalbumin urine test among patients not taking ACE inhibitors	4500 primary care patients with diabetes conducted between 2001 and 2003 and using a prepaid health insurance plan in western Washington state	Community Primary care setting Primary and secondary care clinicians	Yes Diabetes (predominantly type II)	A slightly higher proportion of people with depression received no $\text{HbA}_{1\text{c}}$ test in the prior year (6.3 v. 4%; $P = 0.005$ ). Otherwise, there was no difference between the depressed and non-depressed people in use of diabetes monitoring and preventive services	Not measured	Depression was linked with slightly lower care ( $\text{HbA}_{1\text{c}}$ testing) but not other physician-initiated monitoring	Depression was linked with slightly lower care ( $\text{HbA}_{1\text{c}}$ testing) but not other physician-initiated monitoring	Not measured

**Table DS2** (continued)

Reference	Problem area Predictive measure (e.g. physical exam/ investigation)	Study description						Findings in quality of care domain		
		Sample (size, diagnoses)	Setting and who seen by	Defined physical illness	Comment	Outcomes	Access	Process	Patient experience	Structure
Dixon (2004) <sup>62</sup>	Diabetes  HbA <sub>1c</sub> , age of diagnosis of diabetes mellitus, knowledge of diabetes mellitus, BMI, smoking knowledge of hypertension, symptom index score	300 people with type II diabetes: 100 schizophrenia- spectrum disorder; 101 major mood disorder; 99 no mental illness  Age 18–65  Matched for age, gender, ethnicity and education level. Also controlled for these factors and duration of diabetes mellitus, receipt of services including education, adherence to diet and exercise regimes	Recruited from community out-patient clinics  Clinicians not specified	Yes  Type II diabetes	Patients with schizophrenia less likely to receive diabetes education ( $P=0.002$ ).  HbA <sub>1c</sub> levels lower in those with mental illness and significantly lower in those with schizophrenia compared with those with no mental illness ( $P<0.001$ ).  Those with schizophrenia had significantly younger age at diagnosis compared with the other two groups. (No mental illness $P<0.001$ ; major mood disorder $P<0.01$ . Poorer knowledge of diabetes ( $P<0.002$ ), lower BMI ( $P<0.02$ ), higher rates of smoking and higher symptom score $P<0.001$ (Colorado symptom index))	HbA <sub>1c</sub> levels were significantly lower among people with schizophrenia than among those with mental illness and significantly lower in those with schizophrenia compared with those with no mental illness ( $P<0.001$ ).  Those with schizophrenia had significantly younger age at diagnosis compared with the other two groups. (No mental illness $P<0.001$ ; major mood disorder $P<0.01$ . Poorer knowledge of diabetes ( $P<0.002$ ), lower BMI ( $P<0.02$ ), higher rates of smoking and higher symptom score $P<0.001$ (Colorado symptom index))	No difference in number of outpatient visits For schizophrenia patients, hos- pitalisations those without mental illness but with no statistical difference from those of people who had major mood disorders  Those people with schizophrenia and on olanzapine associated with significantly higher HbA <sub>1c</sub> values compared to other antipsychotics	Mental illness received lower levels of diabetes education  Those with schizophrenia significantly younger age at diagnosis compared with those without mental illness  With no statistical difference in attendance	Not measured	Not measured

**Table DS2** (continued)

Reference	Problem area Predictive measure (e.g. physical exam/ investigation)	Study description				Findings in quality of care domain				
		Sample (size, diagnoses)	Setting and who seen by	Defined physical illness	Comment	Outcomes	Access	Process	Patient experience	Structure
Jones et al (2004) <sup>63</sup>	Diabetes Receipt of diabetic services: HbA <sub>1c</sub> measurement, dilated eye examination; cholesterol measurement, urine protein testing	26 020 blue cross patients with diabetes, 6627 had a coexisting mental illness (25%)	Out-patient and in-patient visits Primary and secondary care clinicians Calculated HR after adjusting for demographic, disease and utilisation factors	Yes Diabetes	Those with mental illness more likely to be younger, female, urban residence, have at least one diabetes complication, have more comorbidity and increased healthcare utilisation (all $P<0.001$ ) Mental illness associated with: a delay in receipt of all four services, by an average of 6.6 months ( $P<0.001$ ); received more services with on average 10 months more follow-up; less likely to receive all four services (unadjusted HR only); less likely to receive HbA <sub>1c</sub> (HR = 0.92, 99.9% CI 0.87–0.97) and cholesterol measurement (HR = 0.92, 99.9% CI 0.86–0.98)	Not measured	Not measured	Adjustment made for healthcare utilisation and receipt (delayed and of services received) in all categories with those with mental illness who either increasing healthcare utilisation over- or under-utilised healthcare appeared more at risk of not receiving diabetes services	Mental illness received lower levels of care and receipt (delayed and of services received) in all categories with those with mental illness who either increasing healthcare utilisation over- or under-utilised healthcare appeared more at risk of not receiving diabetes services	Not measured

**Table D2** (continued)

Reference	Problem area Predictive measure (e.g. physical exam/ investigation)	Findings in quality of care domain								
		Sample (size, diagnoses)	Setting and who seen by	Defined physical illness	Comment	Outcomes	Access	Process	Patient experience	
Dabetes care (continued) Frayne et al (2006) <sup>64</sup>	Diabetes Diabetes monitoring: $\text{HbA}_{1\text{c}}$ : low density lipoprotein; eye examination Outcome: poor glycaemic control; poor lipid control	313586 veteran health patients with diabetes. 76 799 had any mental illness (25%), identified by ICD-9 codes Controlled for age, gender, race/ ethnicity, income, education, physical comorbidity, healthcare utilisation	Primary and secondary care Primary and secondary care mentally ill clinicians	Yes Diabetes (received an antihyperglycaemic prescription and/or had two or more ICD codes for diabetes)	Those with mental illness were less likely to receive all three measures of diabetic monitoring No $\text{HbA}_{1\text{c}}$ : OR=1.23 (95% CI 1.2-1.26) No low density lipoprotein: OR = 1.25 (95% CI 1.21-1.27) No eye exam OR = 1.07 (95% CI 1.05-1.08) No monitoring at all OR = 1.38 (95% CI 1.33-1.43) Also those with mental illness had worse outcomes with poor glycaemic control: OR=1.17 (95% CI 1.15-1.2) Poor lipid control: OR = 1.2 (95% CI 1.18-1.22)	Mental illness had worse outcomes with inferior glycaemic control and inferior lipid control	Mental illness had worse outcomes with inferior glycaemic control and inferior lipid control	Overall healthcare utilisation (including primary care)	Mental illness received lower levels of care in all domains	Not measured

Table D2 (continued)

Reference	Problem area Predictive measure (e.g. physical exam/ investigation)	Study description						Findings in quality of care domain		
		Sample (size, diagnoses)	Setting and who seen by	Defined physical illness	Comment	Outcomes	Access	Process	Patient experience	Structure
Klein et al (2006) <sup>65</sup>	Diabetes HbA <sub>1c</sub> , low density lipoproteins, cholesterol	18 273 people with both diabetes and a comorbid serious mental illness in financial year 1998. The second group consisted of a randomly selected age-matched set of 18 273 people with diabetes who did not have a diagnosis of serious mental illness. All participants needed to have had at least one primary care or mental healthcare visit during the year to be included in the study. Also, because the utilisation part of the study primarily focused on ambulatory care, participants with an in-patient stay longer than 150 contiguous days were excluded	Primary and secondary care clinicians	Yes Diabetes	On average, people with diabetes and serious mental illness had 1.0 more visit to primary care than people with diabetes only (mean of 5.8 visits compared with 4.8), 1.1 more specialty medical visits (mean of 5.3 compared with 4.2), and 1.3 more multi-clinic visits (mean of 3.5 compared with 2.2)	Among people with diabetes and serious mental illness who did not receive hypoglycaemic medications, people with diabetes alone had slightly higher HbA <sub>1c</sub> levels than their counterparts who also had a serious mental illness	Little difference shown despite higher healthcare utilisation in mental illness group	Not measured	Not measured	
Kreyenbuhl et al (2006) <sup>66</sup>	Diabetes Prescribed medications including cholesterol lowering statin medications, ACE inhibitors and angiotensin receptor blocking agents Measurer of health included cholesterol levels, glucose control, blood pressure control, frequency metabolic syndrome	Cross-sectional study using medical charts 201 with serious mental illness and 99 without serious mental illness	Primary and secondary care clinicians	Yes Diabetes	All groups were also similar in terms of their extent of blood glucose control, blood pressure control, hospitalisations and cholesterol control	Those with and without quarter of people with diabetes and schizophrenia and mood disorders were prescribed lipid lowering statins and angiotensin-blocking medications compared with out-patient visits related approximately half of to diabetes people with diabetes over the preceding 6 months	Less than one serious illness had similar blood glucose control, blood pressure control and cholesterol control	Not measured	Not measured	

**Table D2** (continued)

Reference	Problem area Predictive measure (e.g. physical exam/ investigation)	Study description				Findings in quality of care domain				
		Sample (size, diagnoses)	Setting and who seen by	Defined physical illness	Comment	Outcomes	Access	Process	Patient experience	Structure
Diabetes care (continued) Sullivan et al (2006) <sup>57</sup>	Diabetes Hospital admission after emergency presentation	All emergency visits for diabetes (n = 4275) made by persons with and without co-occurring mental disorders  268 visits (6%) were made by persons with diabetes and co-occurring mental disorders. A total of 136 visits (3%) were made by persons with co-occurring psy- chotic disorders <i>Adjusted for age,</i> gender and ethnicity	Secondary care clinicians	Yes Diabetes	Those with diabetes and co-occurring mental illness were less likely than those without mental illness to be hospitalised after an emergency department visit (adjusted OR=0.65) Persons with diabetes and co-occurring non-psychotic disorders were at especially high risk (adjusted OR=0.55) to not be admitted Those younger than 30 years, visits by men, visits by White people and visits by ambulance were significantly more likely to result in hospitalisation	Not measured	Mental illness received lower levels of admission following emergency attendance after adjustment	Not measured	Not measured	Not measured

**Table DS2** (continued)

Reference	Problem area Predictive measure (e.g. physical exam/ investigation)	Study description			Findings in quality of care domain					
		Sample (size, diagnoses)	Setting and who seen by	Defined physical illness	Comment	Outcomes	Access	Process	Patient experience	
Weiss et al (2006) <sup>68</sup>	Diabetes  Use of a hypoglycaemic medication for individuals with a glycosylated haemoglobin ( $\text{HbA}_1\text{c}$ ) level greater than 7%, use of an ACE inhibitor or angiotensin receptor blockers, use of an antihypertensive medication among people with hyper- tension, use of a lipid-lowering agent among people with hyperlipidaemia, use of aspirin	214 people with schizophrenia or a schizophrenia- related syndrome v. 3594 with diabetes but no severe mental illness	Primary and secondary care Primary and secondary care clinicians	Yes Diabetes	People with elevated blood glucose ( $\text{HbA}_1\text{c}$ greater than 7%) were taking a hypoglycaemic medication (92% of comparison group and 95% of people with schizophrenia).  However, people with schizophrenia were slightly more likely than comparison group to specifically receive insulin therapy (47% compared with 38%, adjusted OR = 1.44, $P = 0.08$ )  In addition, although the participants with hyperlipidaemia in the two groups were equally likely to receive some form of lipid- lowering therapy, those with schizophrenia were significantly more likely to receive one of the older, non-statin agents (14% compared with 7%, adjusted OR = 1.85, $P < 0.05$ )	Poor diabetic control ( $\text{HbA}_1\text{c}$ greater than 9%) similar in both groups compared with 95% of the comparison population v.  However, among people with schizophrenia had good cholesterol control (46% compared with 32%, $\chi^2 = 19.3$ , d.f. = 1, $P < 0.001$ )  Individuals who missed appointment at least one out-patient appointment cholesterol levels those with schizophrenia were more likely than comparison participants to be on a lipid-lowering agent  Significantly more likely to have poor cholesterol control (27% compared with 22%, $\chi^2 = 10.5$ , d.f. = 1, $P = 0.001$ ), regardless of diagnostic group	People with schizo- phrenia	Mental illness received similar treatment although those with schizophrenia were significantly more likely to receive one of the older, non-statin agents	Not measured	Not measured

**Table DS2** (continued)

Reference	Problem area Predictive measure (e.g. physical exam/ investigation)	Study description			Findings in quality of care domain				
		Sample (size, diagnoses)	Setting and who seen by	Defined physical illness	Comment	Outcomes	Access	Process	Patient experience
Goldberg et al (2007) <sup>69</sup>	Diabetes Standards set by Quality Improvement Project (DQIP) Glycosylated haemoglobin examination, eye and foot examinations, blood pressure check urine and lipid profiles	Cross-sectional study using medical charts 201 with serious mental illness and 99 without serious mental illness	Primary and secondary care Primary and secondary care clinicians	Yes Diabetes	Recruited from 6 public and private out-patient mental health clinics (25% Veteran healthcare) Group with serious mental illness received significantly fewer of all six recommendations (56% v. 77%) Statistically significant were receipt of a retinal examination (80% v. 94%) and lipid profile analysis (77% v. 93%) For both the full and restricted samples, people with serious mental illnesses were significantly less likely to receive any type of diabetes education, including any offered in either a written or a more informal format	Those with serious mental illness received significantly lower standard of care, diabetes education and written material numbers of hospitalisations and more likely to receive out-patient smoking cessation visits related counselling (not to diabetes adjusted for over the preceding 6 months)	Not reported but reported by Kreyenbuhl et al (2006) above	Group with serious mental illness had similar numbers However, they were	Not measured but a restricted sample of 220 were re-analysed controlled for structural aspects of care delivery (people who received care in similar hospital- and community-based primary care clinics)

Table D2 (continued)

Reference	Problem area Predictive measure (e.g. physical exam/ investigation)	Sample (size, diagnoses)	Setting and who seen by	Defined physical illness	Comment	Findings in quality of care domain				
						Outcomes	Access	Process	Patient experience	Patient structure
Whyte et al (2007) <sup>70</sup>	Diabetes 17 indicators from the General Medical Services contract for UK general practitioners Recorded BMI, smoking history, smoking cessation advice, biochemical levels, HbA <sub>1c</sub> levels, pulses checked, retinal screening	11 043 with diabetes of whom 705 had schizophrenia, 396 had bipolar disorder and 38 had both schizophrenia and bipolar disorder	Primary clinicians (66% urban)	Yes Diabetes	Mental illness did not effect quality of diabetes care in UK primary care Those with mental illness were more likely to have a lower HbA <sub>1c</sub> (54% v. 47%)	Poor diabetic control similar in both groups but good control (HbA <sub>1c</sub> less than 7.5%) better in those with mental illness	No difference in monitoring parameters	No difference in monitoring parameters	Not measured	Not measured
Butt et al (2005) <sup>71</sup>	Hepatitis Receipt of hepatitis treatment	354 people with hepatitis C of whom 139 had mental illness (undefined type)	Secondary care clinician treating liver disease	Yes Hepatitis	No difference in the rate of under-treatment in those with v. without mental illness	Not measured	Not measured	No difference in the rate of under-treatment in those with v. without mental illness (82.7% v. 69.7%)	Not measured	Not measured
Bogart et al (2006) <sup>72</sup>	HIV Receipt of HAART use and physician monitoring	154 people with serious mental illness infected with HIV Data from 762 HIV-only patients from a separate Western USA probability sample were used for comparison	Secondary care clinician treating HIV	Yes HIV	HAART use and patterns of CD4 count and viral load monitoring did not differ significantly between people with both serious mental illness and HIV, and people with HIV only (all $P > 0.05$ )	Not measured	Not measured	People with mental illness received similar levels of care but comparison sample was indirect and sample size small	Not measured	Not measured

Table D2 (continued)

Reference	Problem area Predictive measure (e.g. physical exam/ investigation)	Study description						Findings in quality of care domain		
		Sample (size, diagnoses)	Setting and who seen by	Defined physical illness	Comment	Outcomes	Access	Process	Patient experience	Structure
HIV and hepatitis care (continued) Palepu et al (2006) <sup>73</sup>	Receipt of liver specialty services Visit to specialist in the past 6 months	231 persons co-infected with HIV and hepatitis C virus. 116 were receiving substance misuse treatment 23 were alcohol dependant; 52 had injection drug misuse; 139 had depression symptoms	Secondary care clinician treating hepatitis C	Yes HIV plus hepatitis C virus	In the longitudinal multivariable model there was a non-significant positive trend between substance misuse treatment and receipt of liver speciality care. There was no link with depressive symptoms. However, 30-day alcohol abstinenace was positively associated with increased care	Not measured	Not measured	Patients with substance use, received slightly greater speciality liver care perhaps related to increased help seeking This was significant in those who were abstinent from alcohol for the last 30 days	Not measured	Not measured
Himelhoch et al (2007) <sup>74</sup>	HIV Receipt of HAART	Data from minimum dataset of the HIV Research Network. 5119 people with HIV in primary care. 504 had serious mental illness, 1298 injection drug misuse and 267 both serious mental illness and drug misuse	Primary care	Yes HIV	73% of those with schizophrenia and related disorders, 72.7% of those with bipolar disorder and 80.2% of those with depression received HAART. 84.1% in those without mental illness or drug misuse	Not measured	Those with serious mental illness and/or drug misuse were significantly more likely to have received HAART in-patient hospitalisation	After adjustment for age, gender, ethnicity, CD4 count, and site those with serious mental illness had a more likely 0.52 odds of receiving HAART	Not measured	Not measured
Fremont et al (2007) <sup>75</sup>	HIV Access to medical care, good quality hospital care, function/disability	Interview and chart review in Los Angeles and New York	Primary care and secondary care clinician	Yes HIV	In both cities those with serious mental illness had difficulty obtaining care. In Los Angeles (but not New York) those with serious mental illness had a poorer hospital experience, lower functional status ( $P=0.001$ )	In Los Angeles Those with (but not New York) those with serious mental illness had lower functional status ( $P=0.001$ )	Not measured	In Los Angeles (but not New York) those with serious mental illness had difficulty obtaining care (18% v. 5% for Los Angeles, 16% v. 7% New York)	Not measured	those with serious mental illness had a poorer hospital experience

**Table D2** (continued)

Reference	Problem area Predictive measure (e.g. physical exam/ investigation)	Study description				Findings in quality of care domain			
		Sample (size, diagnoses)	Setting and who seen by	Defined physical illness	Comment	Outcomes	Access	Process	Patient experience
Cancer care Goodwin et al (2004) <sup>76</sup>	Breast cancer Receipt of definitive treatment for breast cancer, 3-year survival, frequency of doctors visits	Cancer database and medicare database. Identified 24 696 women aged 67 years and older, with a diagnosis of breast cancer. Of them 7.5% (184) had received a diagnosis of depression in the 2 years prior to recruitment	Secondary care Surgeons and oncologists	Yes Breast cancer	Women with depression associated with a 19% increase in the odds of receiving less than definitive therapy (P<0.0001). 42% more likely to die in the 3-year follow-up period (after controlling for other factors that might affect survival) (HR=1.42, 95% CI 1.13–1.79). This difference remained significant after restricting the analysis to women who did receive definitive treatment, implying this difference in survival cannot be explained by differences in treatment. Healthcare utilisation (number of doctor visits in past 2 years) was examined	Women with depression were more likely to die in the 3-year follow-up period (high utilisation)	Those with depression had more likely to die in doctor visits (P=0.0001)	Mental illness (depression) received lower levels of care	Not measured

HRT, hormone replacement therapy; OR, odds ratio; BMI, body mass index; PTCA, percutaneous coronary angioplasty; CABG, coronary artery bypass graft; RR, relative risk; ACE, inhibitors; HAART, highly active antiretroviral treatment.