**Liaison semi structured interview**

Thank you for taking time to speak with me today. The goal of this interview is to learn about your workflow, barriers and facilitators to gown and glove use and to get your input on how to redesign the “nursing home work system” using a novel gown and glove intervention.

Your participation is strictly voluntary and you are in no way required to provide information if you choose not to at any point. We are audio recording and taking notes during the interview so we can review what you have said at a later time. Our entire conversation today will be kept strictly confidential and no identifying information (i.e. your name) will be associated with your responses.

The interview will take approximately 30 minutes.

Do you have any questions before we begin?

**Background**

1. What is your current role?
2. How long have you been in your current role at this facility? How many years have you worked in nursing homes?
3. What was your work experience prior to your current role?

**Pre-intervention questions**

1. We have identified high risk residents as those with wounds and/or devices. How would you identify a high risk resident or rooms/beds with high risk residents when you begin your shift?
2. What are important features of a gown for you? Neck tie, color preference, material preference, method of putting it on or taking it off, etc?
3. What would an ideal storage system for gowns look like? Caddie, plastic drawers?
4. Where would an ideal place to store gowns be? Inside room- on door, in bathroom- on door, outside room?
5. Who restocks the gloves? When? How?
6. Who should be responsible for restocking gowns?
7. What would cue you that you need to wear a gown? Sign? –color, shape?
8. How would you best remember that you need gowns and gloves for high risk care?
9. What is the current process for glove disposal?
10. How would you dispose of gowns? Ideal location of trash?
11. Who empties the trash? When? How? Would disposing of gowns affect this?
12. Can you think of any be barriers to HCWs wearing gowns at this facility?

**During intervention questions**

1. What is going well with the new glove and gown intervention?
2. What is not going well with the new glove and gown intervention?
3. What are the reactions of residents on G &G precautions?
4. **GOWNS**

* What are your thoughts on the new gowns?

1. **CADDIES**

* What are your thoughts on the new caddies?
* What are your thoughts on the placement of caddies?

1. **DOOR SIGNS**

* What are your thoughts on the new door signs?

1. How do you think the unit as a whole is doing on the new gown and glove intervention?
   1. Are HCWs complying with the intervention?
      1. Are there some high risk activities that have a lower compliance than others, Eg, changing linen? Who performs these tasks.
   2. Any impact to resident care?
   3. Weekend vs weekdays? Different shifts?
2. Have you noticed any unexpected changes to your workflow as a result of the new glove and gown intervention?
   1. Time taken to care for resident
   2. Trash fill-up and disposal
   3. Replenishing of caddie supplies
3. Has anything been modified since the start of the intervention: For example any strategy that has been implemented to address a challenge with the new G & G intervention?
   1. When both residents are on precautions?
   2. When performing multiple or complex high risk activities
4. When a device is removed or a wound closes would be easy to remove the resident from G&G precautions? What are your thoughts on continuing or discontinuing precautions?

**End of intervention questions**

Since the new gown and glove intervention began, please explain:

1. What does a typical day at work look like in your role? Please walk me through your day and tell me about the tasks you perform and the people you interact with.
2. How does this workflow differ from how you did things before the intervention?
3. What went well with the new gown and glove intervention?
4. What did not go well with the new gown and glove intervention?
5. Was it easy for you to identify those residents who were on precautions?
6. During which high risk activities did you find it easier to follow the new gown and glove precautions? Why?
7. During which high risk activities did you find it challenging to follow the new gown and glove precautions? Why?
8. Has anything been modified since the start of the intervention: For example any strategy that has been implemented to address a challenge with the new intervention?
9. What could have been done differently?
10. Would you be interested in continuing with the new glove and gown precautions after the study is over?