**Table S2 – Themes and subthemes indicating ageism and components of ageism (qualitative studies)**

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| Themes and Subthemes | Components of ageism covered by the themesa |
| Holding negative stereotypes about older persons’ capacities and conditions   * Presuming that older persons lose their sexuality (Articles 2 and 3) * Presuming that older persons are emotionally numb (Article 2) * Presuming that older persons are not able to make decisions (Article 2) * Perceiving older patients as no longer human (Article 2) * Perceiving older persons’ conditions and complaints as natural parts of ageing (Article 5) | Cognitive  Other-directed  Explicit  Negative |
| Holding negative stereotypes about old age   * Associating old age with dependency and decline (Articles 1, 9, 14 and 16) | Cognitive  Self-directedb  Other-directed  Explicit  Negative |
| Negative reactions toward care practices   * Considering that caring for older persons can be distasteful (Article 6) | Affective  Other-directed  Explicit  Negative |
| Negative reactions toward very old residents within LTC facilities   * Avoiding interactions with very old residents (Article 16) | Affective  Other-directed  Explicit  Negative |
| Ignoring older persons in LTC services   * Not asking about needs and preferences (Articles 3, 6, 7, 11 and 12) * Not listening (Articles 10 and 11) * Overlooking the presence of the older person (Articles 2, 6 and 10) | Cognitivec  Behavioural  Other-directed  Explicit  Implicitc  Negative |
| Using diminishing language in the communication with older persons   * Using offensive language (Articles 2, 10, 12 and 20) * Using infantilising language (Articles 6, 10 and 11) | Cognitivec  Behavioural  Other-directed  Explicit  Implicitc  Negative |
| Controlling the interactions with older persons   * Controlling the conversation (Articles 3 and 11) * Ordering around (Articles 7, 10, 11 and 20) | Cognitivec  Behavioural  Other-directed  Explicit  Implicitc  Negative |
| Providing care in a rigid and rushed manner (Articles 2 and 7) | Behavioural  Other-directed  Explicit  Negative |
| Requesting older adults to undertake childish activities (Article 6) | Behavioural  Other-directed  Explicit  Negative |
| Not giving an older person enough privacy (Article 3) | Behavioural  Other-directed  Explicit  Negative |
| Giving excessive medication and not reviewing it often enough (Article 3) | Behavioural  Other-directed  Explicit  Negative |
| Spatial age-based segregation within LTC facilities   * Not welcoming very old residents in certain groups/activities (Article 16) | Behavioural  Other-directed  Explicit  Negative |
| Respecting older people because of their age (Article 18) | Behavioural  Other-directed  Explicit  Positive |
| Advertising older people as ageless for business purposes (Article 14) | Corporate and categoric (cognitive, behavioural)  Explicit  Negative |
| Organisational policy of limiting service provision   * Not repairing assistive devices (Article 20) * Not administering certain procedures due to age (Articles 2 and 6) * Using less expensive materials (Article 2) | Corporate and categoric (behavioural)  Explicit  Negative |
| Organisational policy of discouraging autonomy and independence   * Discouraging older persons from doing certain activities and making decisions (Articles 2 and 20) * Overprotecting the older persons (Article 20) | Corporate and categoric (behavioural)  Explicit  Negative |
| Organisational policy of depersonalising older persons   * Labelling the older persons (Articles 17 and 20) * Not providing privacy (Article 20) | Corporate and categoric (behavioural)  Explicit  Negative |
| Organisational policy of devaluing elder neglect and ageism   * Not acting on complains or neglect them (Article 2) | Corporate and categoric (behavioural)  Explicit  Negative |
| Spatial age-based segregation in the community and within LTC facilities   * Building residential facilities for older people in separate locations (Article 14) * Separating frail older persons from non-frail older persons within LTC facilities (Articles 14, 17 and 20) | Corporate and categoric (behavioural)  Explicit  Negative |
| State policy of depersonalising older persons   * Supervising the LTC facilities focusing only on paperwork, not in the patient encounter or the patient (Article 2) | Institutional and cultural (behavioural)  Explicit  Negative |

a Some studies (e.g. articles 6, 9 and 16) recognise that the negative attitudes and stereotypes which they found at the individual level are a reflection of societal ageism (macro level ageism). However, they do not offer clear and explicit evidence of this type of ageism.

b The self-directed component is found in articles 1, 9 and 16, although these authors do not make an explicit reference to it (they make reference to self-directed ageism only implicitly).

c The cognitive and implicit components are found only in articles 10 and 11.