**Supplementary File 1. UK topic guide**

**Question 1.** Please tell us about your caring background, who you are caring for, and since when your relative has been residing in a care home?

**Question 2.** Has your relative entered a care home before or since the COVID-19 pandemic? What were the reasons for her/him entering a care home, and this particular care home? And what have your experiences been with regards to the care they have received?

*PROMPT: Was the initial 2-week quarantine considered at the time of care home entry during the pandemic?*

**Question 3.** If relevant, before the pandemic, how often were you able to visit your relative in the care home? How has that changed since that pandemic started?

**Question 4.** How did your relative react to your visits/to the lack of visitation (where applicable), and what do you think has happened as a result of the changes of visiting arrangement changes since the pandemic for them?

*PROMPT: Have the restrictions affected your relationship with your relative?*

**Question 5.** What have been the effects of the public health restrictions on your life as a carer more widely and what are your feelings about these restrictions?

**Question 6.** How has your relative’s life changed in the care home since the pandemic? Are they aware of the changes and are they socially engaging?

**Question 7.** How do you feel about the long-term implications of the pandemic on the ability to visit your relative and their well-being?

**Question 8.** How has the pandemic altered how your relative accesses medical care and hospital appointments whilst being in the care home?

**Question 9.** How has the care home communicated updates in public health information regarding access to your relative? Have they communicated via email or text message or do you have to contact the home for the latest arrangements?

**Question 10.** And finally any other key points we’ve missed that you’d like to tell us about?