**Appendix 1**. English Version of Study Survey

Survey Part: Interview (Patient or Proxy)

Check One:

* Patient
* Proxy

Socio Demographic Variables: (Patient information)

1. Marital Status:

* Never Married
* Married
* Divorced
* Separated
* Widowed

1. Insurance status

* Private Insurance
* Government Insurance
* Mixed insurance
* Self Payer
* Not insured

1. Education level

* Illiterate
* Primary education
* Intermediate education
* Secondary education
* University education
* Higher education (Master or Doctorate)

1. Living arrangements

* Living alone at home
* Living with others at home
* Nursing Home
* Chronic care facility
* Other

1. Functional screening (at baseline prior to current illness)
   * Does not need assistance with daily activities or ambulation
   * Needs partial assistance with daily activities or ambulation
   * Needs full assistance with daily activities or ambulation

Transport Mode to the ED

1. Ambulance:

* Yes
* No

1. Self Transport (Skip if Ambulance Yes)

* Private Car
* Taxi
* Bus
* Walking
* Others:

Clinical Status

1. Time of Onset of Symptoms:

* <1 hour
* 1–6 hours
* 7–24 hours
* 1–3 days
* 4–7 days
* >7 days

For the following Section please rate from 1 to 5 the following statements

1. Strongly disagree
2. Disagree
3. Neither agree nor disagree
4. Agree
5. Strongly agree

Clinical Factors

Patient was too ill to be transported by another transport mode

1 2 3 4 5

Patient had too much pain to be transported by another transport mode

1 2 3 4 5

EMS factors

You did not know how to activate EMS

1 2 3 4 5

You know how to activate EMS

1 2 3 4 5

Previous experience using ambulance transportation in Lebanon made you choose the mode of transport you actually used

1 2 3 4 5

EMS transportation has proven benefits

1 2 3 4 5

Ambulance transportation in Lebanon has no benefits over other modes

1 2 3 4 5

You have trust in EMS Response times

1 2 3 4 5

You have trust in EMS Treatment

1 2 3 4 5

EMS services are available in your area

1 2 3 4 5

Patient has a pre-arranged contract with a private transport agency

1 2 3 4 5

Other Factors

The advice from your family was important in choosing the mode of transport

1 2 3 4 5

Your family helped arrange for your transport

1 2 3 4 5

Advice from private physician was important in choosing the mode of transport

1 2 3 4 5

Transport Logistics

You have no personal car or other alternative to be transported than to call EMS

1 2 3 4 5

Private transport was immediately available for patient

1 2 3 4 5

Patient was very close to a hospital when the symptoms started

1 2 3 4 5

Distance from hospital at the onset of symptoms influenced the mode of transport

1 2 3 4 5

The cost of transport is important

1 2 3 4 5

The mode of transport you chose is faster

1 2 3 4 5