

Appendix 1. Final FBO Survey

NSF Mass Fatality Management Survey for Faith-Based Organizations

1. Introduction to the Study entitled: "Systems-Level Mass Fatality Preparedn..."

Dear Colleague,

Your input on mass fatality management is very important to us. Thank you for taking a few minutes of your valuable time to complete this survey on your organization's mass fatality incident preparedness. You can stop and restart the survey by simply using the **same PC/laptop and browser** when restarting.

To learn more about the study [click here](#). The results from this survey will help inform emergency planning at the local and national level. Summary data will be made available on our website community at the completion of this study. Please note the survey closes on **March 31st, 2014**.

Please consider sharing the [survey link](#) with your colleagues who work in mass fatality incident preparedness and response.

All information is strictly confidential. Please feel free to contact Dr. Robyn Gershon (Primary Investigator) if you have any questions, comments or feedback.

Thank you for your time,

Robyn Gershon

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2. Consent Form

UNIVERSITY OF CALIFORNIA, SAN FRANCISCO CONSENT TO PARTICIPATE IN A RESEARCH STUDY

Study Title: Systems-Level Mass Fatality Preparedness

Why is this study being done?

This study is funded by the National Science Foundation. This study is designed to help researchers better understand how prepared organizations are for “mass fatality incidents.” The findings from this study will help organizations better prepare for mass fatality incidents.

We are particularly interested in learning more about organizations that are directly responsible for preparing for and responding to mass fatality incidents. These groups include: offices of medical examiners, coroners, local and state health departments, offices of emergency management, funeral homes, cemeteries, crematories, faith based organizations and DMORT teams. You are being asked to take part in this study because you are affiliated with one of these groups.

How many people will take part in this study?

About 10000 individuals who are involved with fatality management services and/or the death care industry will be asked to complete this survey. They will come from all 10 federal regions throughout the United States.

What are my rights if I take part in this study?

Taking part in this study is completely your choice. If you decide to take part, you will be asked to respond to questions about preparedness for mass fatality incidents. You can stop at any time, by simply closing the webpage. If you decide not to participate, there will be no penalty to you in any way.

How long will I be in this study?

This survey should take about 15-20 minutes to complete.

What risks are there from participation in this study?

The risks are that there could be a loss of security (e.g., data hackers), but we have taken precautions to keep the data secure.

What benefits are there from participation in this study?

There will be no direct benefit to you from participating in this study. However, the findings from the study questions may help your organization better prepare for a mass fatality incident.

Will information about me be kept private?

The survey and all of the study’s records are completely confidential. Only the Principal Investigator and the project coordinator will have the access to any identifying information. All survey data will be password protected and backed up daily to off-site locations. Organizations such as the UCSF Committee on Human Research and the National Science Foundation may look at and/or copy the study research records for various reasons. However, all of this study’s information is completely de-identified.

What are the costs of taking part in this study?

There are no costs for taking part in this study.

Will I be paid for taking part in this study?

There is no payment for taking part in this study.

Who can answer my questions about the study?

If you have any questions concerning this study or your participation in it, please contact the Principal Investigator, Dr. Robyn Gershon, by email at robyn.gershon@ucsf.edu. If you have any questions about your rights as a participant in this

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study, you may discuss them with the University of California, San Francisco Committee on Human Research at 415-476-1814 for further information.

Signature Section

By clicking "Next," I am confirming that:

1) I am 18 years of age or older. 2) I have never taken this survey before. 3) I understand that my participation in this study is voluntary and that I can leave the survey at any time without prejudice by navigating away from the survey webpage. 4) I agree to enter this research study and I am providing my electronic signature on this consent form.

3. Definitions & Notice

Mass Fatality Incident Definition: Any situation where more deaths occur in a point in time than can be typically handled by your Organization/Faith Community.

Organization/Faith Community Definition: A local, regional or national organization that provides religious/spiritual related support and services through the exchange of information and cooperative support.

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4. Survey Questions

1. Please indicate which of the following best describes your role in your Organization/Faith Community that you indicated in the previous question. Please check all that apply.

- Spiritual Care Volunteer
- Clergy/Religious Leader Chaplain
- Spiritual Care Volunteer Chaplain
- Volunteer Disaster Chaplain (Affiliated, Trained & Credentialed)
- Disaster Spiritual Care Provider (Affiliated, Trained & Credentialed)
- Disaster Spiritual Care Instructor (Affiliated, Trained & Credentialed)
- Disaster Spiritual Care Supervisor (Affiliated, Trained & Credentialed)
- First Responder Chaplain (Affiliated, Trained & Credentialed)
- Professional Chaplain (Board Certified or APC/ACPE)
- Military Chaplain (Active Duty)
- Military Chaplain (Retired)
- Other (please specify)

2. How did you receive this survey? Please check all that apply.

- National Disaster Interfaiths Network (NDIN)
- National Voluntary Organizations Active in Disaster (NVOAD) Organization
- National Association of Fire or Police Chaplains State (APC/ACPE)
- Local Disaster Chaplain or Spiritual Care Organization/Network
- Faith Community/Judicatory Body or Congregation
- Burial Society
- Forwarded by a friend/colleague
- Other (please specify)

3. Your State

4. Approximately, how many Members/Staff/Volunteers are in your Organization/Faith community?

Please input the number of Members

Please input the number of Staff

Please input the number of Volunteers

5. Does your Organization/Faith Community respond to mass fatality incidents within your State (or nationally)?

- Yes
- No
- Don't know

6. Does your Organization/Faith Community respond to mass fatality incidents in other States (or nationally)?

- Yes
- No
- Don't know

5. Survey Questions

7. In the last 5 years, have you or other members of your Organization/Faith Community responded to a mass fatality incident?

- Yes
- No
- Don't know

8. Does your Organization/Faith Community have an assigned support function within your local/State Mass Fatality Plan or Family Assistance Center Plan?

- Yes
- No
- Don't know

9. Does your Organization/Faith Community have a written Disaster Continuity of Operations Plan (COOP)?

- Yes
- No
- Don't know

6. Survey Questions

10. If yes, how often is this updated?

- Every year
- Every two years
- Every five years
- Never; it has not been updated
- Don't know
- Other (please specify)

11. If yes, is your plan compliant with [the National Incident Management System \(NIMS\)](#)?

- Yes
- No
- Don't know

12. If yes, is your plan compliant with [FEMA Comprehensive Preparedness Guide \(CPG\) 101](#)?

- Yes
- No
- Don't know

13. If yes, is your plan compliant with [the NVOAD Disaster Spiritual Care Points of Consensus](#)?

- Yes
- No
- Don't know

14. Can you maintain your own professional congregation/institutional religious duties while providing additional disaster emotional and spiritual care or burial society services during a mass fatality incident?

- Yes
- No
- Don't know

7. Survey Questions

15. Which organizations/agencies would your Organization/Faith Community expect to provide resources to during a mass fatality incident? Please check all that apply.

- State Emergency Management Agency/Civil Defense
- Local Emergency Management Agency/Civil Defense
- Office of Medical Examiner
- Coroner
- Sheriff's Office
- Justice of the Peace
- Local first response organizations (e.g., fire, EMS, police)
- Local/State Departments of Health
- Local health care organizations (e.g., hospitals)
- Local funeral homes, cemeteries, crematories
- Voluntary Organizations (e.g., Red Cross, Neighborhood Emergency Response Team [NERT], Community Emergency Response Teams [CERT])
- Other nearby faith-based organizations/faith community (e.g., Disaster Interfaith, Disaster Chaplaincy Network, Long-term Recovery Organization)
- Federal assets (e.g., DMORT teams, National Guard, Department of Defense, etc.)
- Local communities in need
- Other (please specify)

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16. Are your Organization/Faith Community members able to provide the following services during a mass fatality incident:

	Yes	No	Don't know
Grief counseling?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Psychological first aid service/care of responders?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Disaster Chaplaincy/Spiritual Care?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Licensed Pastoral Counseling?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Basic emotional and spiritual care?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facilitation of family needs for lodging, food, burial expenses and/or transportation?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Notification of death to next of kin?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. Survey Questions

17. Does your Organization/Faith Community have T-MORT (Temporary Mortuary Operational Response Team) trained Chaplains?

- Yes
- No
- Don't know

18. In your Organization/Faith community, please indicate which of the following are "on call" to respond to a mass fatality incident? Please check all that apply.

- Board Certified Chaplain
- Senior Disaster Chaplain
- First Responder Chaplain

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9. Survey Questions

19. Has your Organization/Faith Community provided training/certification to its Members/Staff/Volunteers on:

	Yes	No	Don't know
Your Disaster Continuity of Operations Plan (COOP)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Religious Literacy and Competency?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Proper use of personal protective equipment (PPE)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Incidents that involve CBRNE (Chemical, Biological, Radiological, Nuclear and high-yield Explosives)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Disaster Spiritual Care or Chaplaincy that adheres to the Federal Incident Command Systems?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Disaster Spiritual Care or Chaplaincy that complies with the National Voluntary Organizations Active in Disaster Points of Consensus on Disaster Spiritual	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Care?

20. Has your Organization/Faith Community participated in city-wide, county-wide and/or state-wide drills/exercises on mass fatality incidents?

- Yes
- No
- Don't know

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10. Survey Questions

21. In your professional opinion, what proportion of your Organization/Faith Community's Members/Staff/Volunteers would likely to be WILLING (willingness refers to being favorably inclined) to report in their roles during a mass fatality incident?

22. In your professional opinion, what proportion of your Organization/Faith Community's Members/Staff/Volunteers would likely to be WILLING to report in their roles during a mass fatality incident that involved CBRNE (Chemical, Biological, Radiological, Nuclear and high-yield Explosives) contaminants?

23. In your professional opinion, what proportion of your Organization/Faith Community's Members/Staff/Volunteers would likely be ABLE (available, if not directly impacted by the event) to report in their roles during a mass fatality incident?

24. In your professional opinion, what proportion of your Organization/Faith Community's Members/Staff/Volunteers would likely be ABLE to report in their roles during a mass fatality incident that involved CBRNE (Chemical, Biological, Radiological, Nuclear and high-yield Explosives) contaminants?

25. In your professional opinion, what proportion of your Members/Staff/Volunteers have pre-event plans in place that would ensure their availability to report in their roles during a mass fatality incident?

11. Survey Questions

26. In your professional opinion, how would you rate the overall preparedness of your Organization/Faith Community?

27. In your professional opinion, how would you rate the overall preparedness of the jurisdiction (e.g., city, county, state) that your Organization/Faith Community serves?

28. What do you think your Organization/Faith Community needs in order to be better prepared? Please check all that apply.

- More funding for mass fatality planning
- More mass fatality planning activities
- A written disaster continuity of operations plan
- More signed interagency agreements
- More drills with other response partners
- More trainings of members/staff/volunteers
- Greater surge capacity (identification of additional staff, supplies, space)
- More faith community outreach
- More Religious Literacy and Competency trainings
- Develop a Disaster Chaplaincy or Emotional and Spiritual Care team
- Partnership with Religious Burial Societies
- I don't think my organization/faith community needs anything else to be better prepared
- Other (please specify)