

Online Appendix

Table A1. Student evaluation questions and categories utilized in analysis

<i>Question #</i>	<i>Question Text</i>	<i>Category</i>
1	Objectives were specified and followed.	Instructor
2	Instructor was effective.	Instructor
3	Was a valuable learning experience.	Instructor
4	Course provided adequate interaction.	Course
5	Technology used was appropriate.	Course
6	Available information helped solve technical problems.	Course
7	Documentation for accessing electronically-delivered material was effective.	Course
8	Registration procedures ran smoothly.	University
9	Advising was available and adequate.	University

Table A2. Average evaluation scores by race / ethnicity and gender

<i>Instructor ID</i>	<i>Instructor Characteristics</i>	<i>Overall Average Score</i>	<i>Instructor-Specific Average Score</i>
1	Non-white female	3.8	3.9
2	White male	4.5	4.5
3	White male	4.1	4.2
4	White male	4.2	4.3
5	White male	3.9	4.2
6	Non-white male	4.0	4.2
7	White male	4.4	4.5
8	Non-white male	4.5	4.5
9	Non-white male	4.3	4.2
10	White female	3.9	4.0
11	White male	4.2	4.3
12	White male	4.1	4.3
13	White female	4.2	4.3
14	Non-white male	4.1	4.1