

## Appendix

**Table A.1:** Interviews with experts<sup>1</sup>

Number	Focus	Interviewees	Data preparation
E1	comparative <sup>2</sup>	1 Researcher (Primary Care)	Summary
E2	comparative <sup>2</sup>	1 Researcher (General Practice)	Summary
E3	Slovenia	1 Researcher (Nursing Science)	Transcript
E4	Slovenia	1 Manager (GP) 1 Manager (Nurse)	Transcript
E5	Spain	1 Manager (Economist) 1 Manager (GP)	Transcript
E6	Spain	1 GP	Transcript
E7	Spain	1 Researcher (Epidemiology, Primary Care, Public Health)	Summary
E8	Spain	1 Researcher (Nursing Science)	Transcript
E9	Spain	1 Researcher (Nursing Science)	Written answers
E10	Spain	1 Researcher (Public Health, Primary Care, Nursing Science)	Written answers

<sup>1</sup> Telephone interview conducted before the field visits

<sup>2</sup> Comparison of the countries

**Table A.2:** Slovenia – List of interviews, group discussions, presentations and recorded observations

Number	Type	Interviewees/Presenter (Profession)	Data preparation
1	Interview	2 Nurses	Transcript
2	Interview	1 GP	Transcript
3	Interview	1 Manager + Practitioner <sup>3</sup> (GP) 1 Nurse	Transcript
4	Interview	1 GP 1 Nurse	Transcript
5	Interview	3 Nurses	Transcript
6	Group discussion	1 Researcher (Nursing Science) 1 Researcher (Social Science)	Summary
7	Group discussion	1 Manager + Practitioner (GP)	Summary
8	Presentation, Interview	1 Nurse	Summary + Section-Transcript
9	Presentation	1 Manager + Practitioner (GP) 1 Manager (GP)	Summary + Section-Transcript
10	Presentation, Group discussion	1 Manager + Practitioner (GP) 2 Manager + Practitioner (Nurse)	Summary + Section-Transcript
11	Presentation, Interview	1 Manager + Practitioner (GP) 1 Manager + Practitioner (Nurse) 1 Manager (Economist)	Transcript
12	Recorded observation	1 Manager + Practitioner (GP) 1 Manager (GP)	Summary
13	Recorded observation	1 Manager + Practitioner (GP)	Summary

14	Recorded observation	1 Nurse	Summary
15	Recorded observation	1 Manager (Nurse)	Summary
16	Recorded observation	1 Nurse 1 Manager (Nurse)	Summary
17	Recorded observation	2 GPs 1 Manager (GP)	Summary
18	Recorded observation	1 Nurse	Summary

<sup>3</sup> The label ‘Practitioner’ stands for persons involved in management as well as in patient care. These interviews addressed their management/organisational concepts as well as their own practical care experience.

**Table A.3:** Spain – List of interviews, group discussions, presentations and recorded observations

Number	Type	Interviewees/Presenter (Profession)	Data preparation
1	Interview	1 Nurse	Transcript
2	Interview	1 Manager (GP)	Transcript + summary
3	Interview	1 Manager (Economist)	Transcript
4	Interview	1 Administrative Staff	Summary
5	Interview	1 Manager (Economist)	Transcript
6	Interview	1 Manager + Practitioner <sup>4</sup> (GP) 1 GP 1 Nurse	Transcript
7	Interview	2 GPs	Transcript
8	Interview	2 Nurses	Transcript
9	Interview	1 Social worker	Summary
10	Interview	1 GP	Transcript
11	Interview	1 Manager + Practitioner (GP) 1 GP	Transcript
12	Interview	2 Nurses	Transcript
13	Group discussion	1 GP 2 Nurses	Transcript
14	Group discussion	2 Researcher (Nursing Science)	Summary
15	Presentation	1 Manager (Economist)	Summary
16	Presentation	2 Managers (Nurses) 1 Nurse	Summary
17	Presentation, Interview	3 Nurses	Transcript
18	Recorded observation	1 Manager (Economist)	Summary
19	Recorded observation	1 Manager (Economist)	Summary
20	Recorded observation	1 Manager (Economist)	Summary
21	Recorded observation	1 Manager + Practitioner (GP) 1 GP	Summary
22	Recorded	1 Manager + Practitioner (GP)	Summary

	observation	1 GP	
23	Recorded observation	1 GP	Transcript
24	Recorded observation	1 Nurse 1 Researcher (Nursing Science)	Summary

<sup>4</sup> The label 'Practitioner' stands for persons involved in management as well as in patient care. These interviews addressed their management/organisational concepts as well as their own practical care experience.