

ONLINE SUPPLEMENT

Results

Any questionnaires containing incoherent or non-systematic rankings were excluded from the subsequent analysis:

- (a) questionnaires in which all five terms had not been given a rank
- (b) questionnaires where two or more terms had been given the same rank
- (c) questionnaires where alternative symbols (e.g. ticks) were used to indicate a preference.

In a small number of cases ($n=8$), the rank order clearly contradicted the preferences expressed in the first part of the questionnaire (for example, in section 1 the term patient was the only one that was positively endorsed, but in section 2 it was given a rank of 5 rather than 1, and the term user was given a rank of 1 even though it had not been endorsed in section 1). In such cases, it was assumed that

participants had accidentally reversed the ranking scale (i.e. using 5 rather than 1 to indicate greatest preference) and so the order was reversed again to ensure consistency.

Data were analysed with respect to each of the five terms to see whether differences emerged across the four professions (so, for example, when considering the term user, the rankings given in the context of each professional group were compared to see whether they were similar or not). Five one-factor ANOVAs were used to test for inter-professional differences within each term: the only term for which a significant inter-professional difference emerged was patient. *Post-hoc* tests (least significant difference) showed a significant split between psychiatrist *v.* occupational therapist and social worker, and nurse *v.* occupational therapist and social worker. In short, patient was the only term that elicited significantly different ratings in the context of different professional groups.

Endorsement of terms

Table DS1 Participants' endorsements of each of the five terms, results combined for four mental health professionals consulted	User	Survivor	Client	Patient	Service user
	n (%)				
Mental health nurse (n=139)					
Yes	15 (10.8)	20 (14.4)	55 (39.6)	94 (67.6)	26 (18.7)
No	60 (43.2)	57 (41.0)	31 (22.3)	13 (9.4)	40 (28.8)
Unsure	11 (7.9)	8 (5.8)	14 (10.1)	2 (1.4)	17 (12.2)
Blank	53 (38.1)	54 (38.6)	39 (28.1)	30 (21.6)	56 (40.3)
Occupational therapist (n=49)					
Yes	12 (24.5)	8 (16.3)	26 (53.0)	29 (59.2)	15 (30.6)
No	24 (49.0)	25 (51.0)	11 (22.4)	12 (24.5)	20 (40.8)
Unsure	5 (10.2)	8 (16.3)	5 (10.2)	4 (8.2)	6 (12.3)
Blank	8 (16.3)	8 (16.3)	7 (14.3)	4 (8.2)	8 (16.3)
Psychiatrist (n=130)					
Yes	12 (9.2)	16 (12.3)	53 (40.8)	109 (83.9)	28 (21.5)
No	59 (45.4)	59 (45.4)	39 (30.0)	9 (6.9)	44 (33.9)
Unsure	15 (11.6)	16 (12.3)	6 (4.6)	1 (0.8)	17 (13.1)
Blank	44 (33.9)	39 (30.0)	32 (24.6)	11 (8.5)	41 (31.5)
Social worker (n=24)					
Yes	8 (33.3)	6 (25.0)	15 (62.5)	16 (66.7)	10 (41.7)
No	8 (33.3)	11 (45.8)	4 (16.7)	4 (16.7)	6 (25.0)
Unsure	5 (20.8)	4 (16.7)	3 (12.5)	3 (12.5)	5 (20.8)
Blank	3 (12.5)	3 (12.5)	2 (8.3)	1 (4.2)	3 (12.5)

Table DS2 Measures of central tendency for rankings given in relation to mental health professionals consulted (1 most preferred, 5 least preferred)					
	User	Survivor	Client	Patient	Service user
Mental health nurse (n=102)					
Mean (s.d.)	4.03 (0.98)	3.89 (1.26)	2.24 (1.06)	1.69 (1.08)	3.16 (1.01)
Median	4	4	2	1	3
Mode	5	5	2	1	3
Occupational therapist (n=36)					
Mean (s.d.)	3.75 (0.97)	3.97 (1.36)	1.97 (1.08)	2.22 (1.33)	3.08 (1.13)
Median	4	5	2	2	3
Mode	4	5	1	1	3
Psychiatrist (n=87)					
Mean (s.d.)	4.01 (0.87)	4.21 (1.13)	2.28 (1.04)	1.54 (0.99)	2.97 (0.91)
Median	4	5	2	1	3
Mode	4	5	2	1	3
Social worker (n=19)					
Mean (s.d.)	3.63 (1.30)	3.74 (1.19)	2.37 (1.46)	2.37 (1.54)	2.90 (1.05)
Median	4	4	2	2	3
Mode	5	5	1	1	3

Table DS3 Preferred terms of participants (n=14) who returned questionnaires relating to more than one profession				
Participant	Profession 1	Preferred term 1	Profession 2	Preferred term 2
1	Nurse	Patient	Occupational therapist	Patient
2	Nurse	Patient	Occupational therapist	Patient
3	Nurse	Client	Social worker	Client
4	Nurse	Patient	Social worker	Patient
5	Occupational therapist	user	Social worker	Patient
6	Occupational therapist	Patient	Psychiatrist	Patient
7	Occupational therapist	Client	Psychiatrist	Client
8	Occupational therapist	Service user	Psychiatrist	Service user
9	Occupational therapist	Patient	Psychiatrist	Patient
10	Nurse	Patient	Psychiatrist	Patient
11	Nurse	Patient	Psychiatrist	Patient
12	Nurse	Patient	Psychiatrist	Patient
13	Nurse	Patient	Psychiatrist	Patient
14	Nurse	Client	Psychiatrist	Client