**Supplementary Appendix 1. Topic guide**

The following questions and prompts serve as a guide for the focus groups and interviews.

**Patients / Carers**

* What is your experience of current practice in Emergency Departments for people presenting with self-harm?
* What would be helpful for patients presenting to Emergency Departments?
* What is unhelpful for patients presenting to Emergency Departments with self-harm?
* What is missing from current standards of care for people who self-harm?

**Practitioners**

* What do you think about current practice in ED for people presenting with self-harm / suicidal ideation?
* What works well when supporting people who have self-harmed?
* What concerns do you have when working with people who have self-harmed?
* What goes through your head when people come in with self-harm? And how do you feel when patients reattend?
* What is missing from current standards of care for people who self-harm?