**Completed consolidated criteria for reporting qualitative studies (COREQ): 32-item checklist**

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| **Domain 1: Research team and reflexivity** | | |
| **Personal characteristics** | | |
| 1. Interviewer/facilitator | Which author(s) conducted the interview or focus group? | Page 8 |
| 2. Credentials | What were the researcher’s credentials? (e.g. PhD, MD) | Page 8 |
| 3. Occupation | What was their occupation at the time of the study? | Page 8 |
| 4. Gender | Was the researcher male or female? | Page 8 |
| 5. Experience and training | What experience or training did the researcher have? | Page 8 |
| **Relationship with participants** | | |
| 6. Relationship established | Was a relationship established prior to study commencement? | Page 7 |
| 7. Participant knowledge of the interviewer | What did the participants know about the researcher? (e.g. personal goals, reasons for doing the research) | Page 7 |
| 8. Interviewer characteristics | What characteristics were reported about the interviewer/facilitator? (e.g. bias, assumptions, reasons and interests in the research topic) | Page 7 |
| **Domain 2: study design** | | |
| **Theoretical framework** | | |
| 9. Methodological orientation and theory | What methodological orientation was stated to underpin the study? (e.g. grounded theory, discourse analysis, ethnography, phenomenology, content analysis) | Page 5, 8 |
| **Participant selection** | | |
| 10. Sampling | How were participants selected? (e.g. purposive, convenience, consecutive, snowball) | Page 5, 6 |
| 11. Method of approach | How were participants approached? (e.g. face to face, telephone, mail, e-mail) | Page 5, 6 |
| 12. Sample size | How many participants were in the study? | Page 6 |
| 13. Non-participation | How many people refused to participate or dropped out? Reasons? | Page 6 |
| **Setting** | | |
| 14. Setting of data collection | Where was the data collected? (e.g. home, clinic, workplace) | Page 7 |
| 15. Presence of non-participants | Was anyone else present besides the participants and researchers? | Page 7 |
| 16. Description of sample | What are the important characteristics of the sample? (e.g. demographic data, date) | Page 9 |
| **Data collection** | | |
| 17. Interview guide | Were questions, prompts, guides provided by the authors? Was it pilot tested? | Page 7 |
| 18. Repeat interviews | Were repeat interviews carried out? If yes, how many? | Page 7, 8 |
| 19. Audio/visual recording | Did the research use audio or visual recording to collect the data? | Page 8 |
| 20. Field notes | Were field notes made during and/or after the interview or focus group? | Page 8 |
| 21. Duration | What was the duration of the interviews or focus group? | Page 8 |
| 22. Data saturation | Was data saturation discussed? | Page 8 |
| 23. Transcripts returned | Were transcripts returned to participants for comment and/or correction? | Page 8 |
| **Domain 3: analysis and findings** | | |
| **Data analysis** | | |
| 24. Number of data coders | How many data coders coded the data? | Page 8 |
| 25. Description of the coding tree | Did authors provide a description of the coding tree? | Page 8 |
| 26. Derivation of themes | Were themes identified in advance or derived from the data? | Page 8 |
| 27. Software | What software, if applicable, was used to manage the data? | n/a |
| 28. Participant checking | Did participants provide feedback on the findings? | Page 8 |
| **Reporting** | | |
| 29. Quotations presented | Were participant quotations presented to illustrate the themes/findings? Was each quotation identified? (e.g. participant number) | Pages 10-20 |
| 30. Data and findings consistent | Was there consistency between the data presented and the findings? | Yes |
| 31. Clarity of major themes | Were major themes clearly presented in the findings? | Page 10 |
| 32. Clarity of minor themes | Is there a description of diverse cases or discussion of minor themes? | Page 10-20 |
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